



PLEASE KEEP FOR YOUR RECORDS

P.O. Box 865, North Adams, MA 01247
 TEL: (413) 663-7506

October 31, 2010

SUPER VALUE PLAN

\$249.00

Just \$20.75 a month on our budget plan!

The Super Value Plan covers most of the things that are likely to have problems. It also includes our annual Total Tune-up to make your system last longer and save money.

LaValley Oil/Mass Energy will repair or replace during the life of this agreement, at no extra charge to our customer, any of the following parts which may become defective due to normal use of wear and tear:

Controls

- Aquastat
- Cad Cell Control
- Circuit Breaker
- Circulator Control
- Combination Control
- Draft Regulator
- Dual Aquastat
- Emergency Switch
- Fuses
- High Limit Control
- Low Limit Control
- Pressuretrol Control
- Primary Control
- Reverse Aquastat
- Stack Control
- Temperature Gauge
- Thermostat (manual)
- Triple Aquastat

Other

- Anti-hum Device
- Combustion Chamber
- Flue Pipe
- Gauge Glass
- Tank Gauge
- Tank Whistle

Warm Air Systems

- Air Filter
- Blower Bearings
- Blower Belt
- Blower Complete
- Blower Motor
- Blower Pulley
- Blower Shaft
- Blower Wheel
- Fan Control
- Limit Control

Hot Water Systems

- Circulator Coupling
- Circulator Motor
- Circulator Motor Mounts
- Circulator Wicking

Fuel Supply Parts

- Fire Matic Valve
- Flare Fittings
- Fuel Filter Cartridge
- Fuel Filter Complete
- Fuel Pump
- Fuel Pump Bleeder
- Fuel Pump Seal
- Fuel Pump Strainer

Oil Burner Parts

- Burner Coupling
- Burner Blast Tube
- Burner Flange Gasket
- Burner Motor
- Buss Bar Transformer Leads
- Cad Cell Assembly
- Cad Cell Eye
- Delayed Oil Valve
- Delayed Oil Valve Coil
- Electrodes
- End Cone
- Fan
- High Voltage Wiring
- Ignition Transformer
- Low Voltage Transformer
- Low Voltage Wiring
- Nozzle
- Nozzle Adapter
- Nozzle Line

LOYALTY CREDITS

Included with purchase of either plan

- Hot Water or Steam Boiler.....\$500**
- Oil Burner.....\$100**
- Water Heater (direct or indirect)...\$100**

It is our goal to reward our loyal customers. You earn \$100.00 for each consecutive year you purchase a Total Comfort Plan and \$50.00 per year for the Super Value Plan up to a total of \$500.00 credits toward the purchase of a variety of heating and cooling equipment. (See the figures below to see how much can be used for any one item.) Credits are not transferable. They have value only as credit toward the following equipment purchased from LaValley Oil/Mass Energy by our customers.

- Warm-Air Furnace.....\$500
- Oil Tank.....\$100

TOTAL COMFORT PLAN

\$299.00

Just \$24.92 a month on our budget plan!

**\$50.00 for coverage on System 2000 Manager

The Total Comfort Plan includes everything in the Super Value Plan plus the significant addition of the following major parts, service and dollar allowances:

- | | | | |
|-----------------------------|---------------------|--------------------------|-----------------------|
| Air Out Air Vents | Circulator Impeller | Humidifier Motor | Radiator Valve |
| Automatic Water Feeder | Clock Thermostat | Humidifier Pad | Relief Valve |
| Baffle | Diffuser | Low Water Cut-off Float | System 2000 Manager** |
| Baseboard* | Expansion Tank | Low Water Cut-off Switch | Zone Valve Complete* |
| Boiler Valves | Feed Valve | Mixing Valve | Zone Valve Motor |
| Circulator Bearing Assembly | Flow Valve | Purge Valve | Zone Valve Relay |
| Circulator Complete* | Humidifier Float | Pyrostat | Zone Valve Stem |

****Please see Service Condition #4 for complete details.***

***Separate Oil-Fired
Water Heater Coverage
\$65.00***

**TANK REPLACEMENT PLAN
\$69.95**

- Coverage includes burner parts, aquastat, controls and emergency switch.
 - \$100 replacement allowance for a leaking hot water heater
 - Hot water tank excluded
 - Total tune-up is included and will be performed in conjunction with heating system tune-up
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- Replacement of leaking above-ground fuel oil tanks
 - Replacement of leaking oil lines or filter canister
 - Free oil line sleeve of oil safety valve when new lines installed
 - Removal of oil tank from premises
 - Oil tank permit
 - 50 Gallon Containment Tray under new tank

Service Conditions

1. Total Tune-up will be performed once during the Service Agreement term during regular working hours as scheduled by our service department. The Total Tune-up includes:
 - * Inspect combustion chamber
 - * Clean and check electrodes and nozzle assembly
 - * Test and adjust oil burner for maximum efficiency.
 - * Install new air filters, oil filter cartridge and burner nozzle if necessary
 - * Clean furnace and flue pipe including chimney base (where accessible), as necessary
 - * Oil all motors on burner, fans and circulators
 - * Safety check all operating controls
2. Labor is covered only for the repair and replacement of listed parts.
3. Exclusions: This agreement does not cover parts or labor when failure is due to:
 - * Lack of oil when delivery has been delayed due to delinquency in payments, or when customer is not on automatic delivery
 - * Failure of customer to maintain proper boiler water level or pressure
 - * Customer leaving emergency switch in "off" position
 - * Customer setting thermostat too low to call for heat
 - * Air in baseboard radiation or radiators
 - * Parts expressly excluded from this agreement include: parts or controls on coal and/or wood burning units
 - * Radiant heating coils.
 - * Cast iron Baseboards excluded
 - * Power and service calls resulting from Power Venters
4. This agreement does not cover repair or replacement of obsolete parts such as certain zone valves, circulators and combustion chambers which are not available through regular sources of supply.
5. If all oil requirements are not purchased from LaValley Oil/Mass Energy, this agreement is void. Service plan pricing is for our oil customers.
6. This agreement does not cover acts of God, fire damage, flooding or other water damage, etc., except that which is caused by ordinary wear and tear.
7. There shall be no liability for any reason on the part of LaValley Oil/Mass Energy for work done by anyone else, unless such person is authorized in writing by LaValley Oil/Mass Energy to perform such work or furnish parts.
8. The length of this agreement is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior. The above contracts are non-refundable.

SERVICE HOURS

During the life of this agreement LaValley Oil/Mass Energy will provide dependable, prompt emergency service 24 hours a day, 7 days a week, 365 days a year.

Emergency service constitutes: NO HEAT, SERIOUS FUEL LEAKS, AND/OR DANGEROUS SITUATIONS.

All other regular service will be performed during normal working hours, Monday through Friday 8:00 a.m. to 4:30 p.m.